



Instructions to Access Your Tenant Portal on Building Stack

Good news!

Your property manager now uses Building Stack. This platform gives you easy access to various services to simplify your tenant experience.

Create your account

1. Check your email inbox

You should have received a welcome message.

Subject: *Welcome to your tenant portal.*

2. Activate your account

Open the email and click on “Activate your account.” Next, create a secure password.

3. Access the portal

Add this link to your favourites: <https://app.buildingstack.com>.

You can also download the Building Stack app on:

- [Google Play \(Android\)](#)
- [App Store \(Apple\)](#)

You haven't received the email?

Here are some quick verification steps:

- It's possible that your property manager hasn't sent it yet. Contact the maintenance team by email at services@groupeaccueil.ca.
- Check your “Promotions,” “Spam,” and “Trash” folders.

- Make sure to add the email address noreply@buildingstack.com to your safe senders list.

Access without an invitation email

If you wish to sign up for Building Stack without having received a welcome email, you can submit an access request. Your property manager can then approve it and grant you access quickly.

1. Go to: <https://app.buildingstack.com>.
2. Click on “**Activate your tenant account.**”
3. Complete the registration form.

Your property manager will receive your request and will be able to activate your access quickly.

Need help?

Once you’ve logged in, you’ll have access to several useful resources:

- [Check your tickets and messages](#)
- Download your [tenant insurance policy](#) or [subscribe to a policy](#) on Building Stack.